

# WorkSmarter



## ABSTRACT

Overview of EastPoint's WorkSmarter

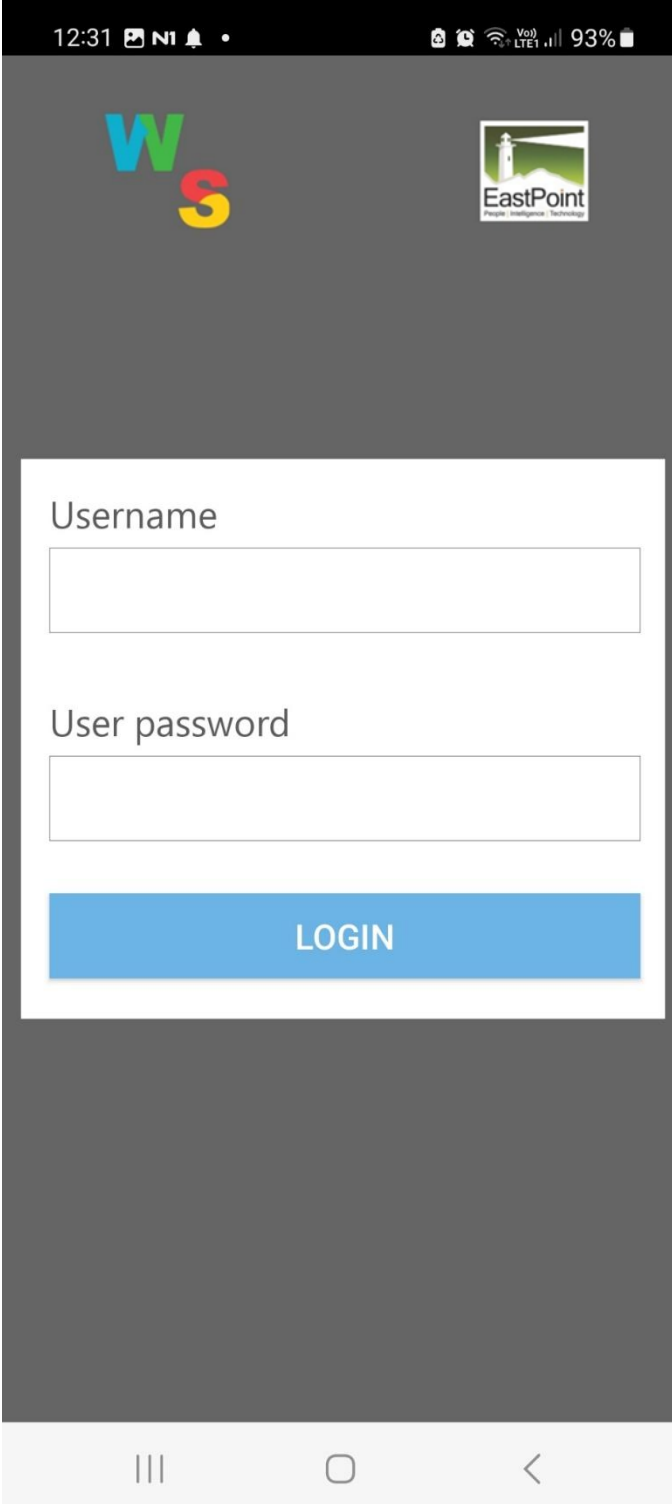
Mobile Solution

December 2025

## TABLE OF CONTENTS

1. LOGON .....	1
2. SITE SELECTION.....	3
3. WORK ALLOCATIONS.....	4
4. WORK DETAILS .....	5
5. RELEVANT RECOMMENDATIONS.....	6
6. RELATED FILES .....	7
7. UPLOAD FILE/ATTACHMENT.....	8
8. MATERIALS.....	9
9. EDIT MATERIALS.....	10
10. SAVE PROGRESS .....	11
11. WORK ORDER DETAILS .....	12
12. WORKING ON/ IN PROGRESS .....	13
13. ACTIVITY DETAILS .....	15
14. ASSET SCANNING .....	16
15. TASK ASSIGNMENT AND EXPECTED RESULTS.....	18
16. CREATE EDIT RECOMMENDATIONS WITH FILES/ATTACHMENTS .....	21
17. ACTIVITY COMPLETION AND SIGNOFF .....	24
18. CREATE CLIENT REQUEST .....	26
19. AUTOMATIC ALLOCATION OF CLIENT REQUEST .....	31
20. REQUEST ASSIGNED .....	32
21. REQUEST COMPLETION .....	35
22. ONSITE ASSET TAGGING AND ATTRIBUTES .....	38
23. ONLINE & OFFLINE SYNCHRONISATION.....	46
24. ACTIVITY UPDATE FOLLOWING SYNCHRONISATION .....	51

## 1. Logon



12:31 NI • VoLTE LTE1 93%

W S

EastPoint  
People | Intelligence | Technology

Username

User password

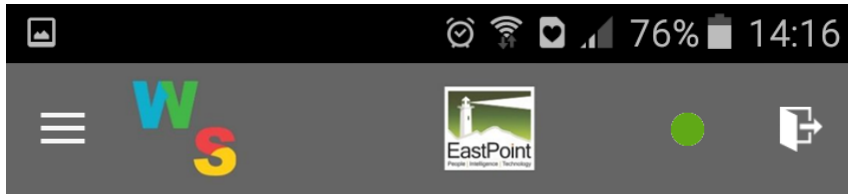
LOGIN

Username

Loading data from server. Please wait...

LOGIN

## 2. Site Selection



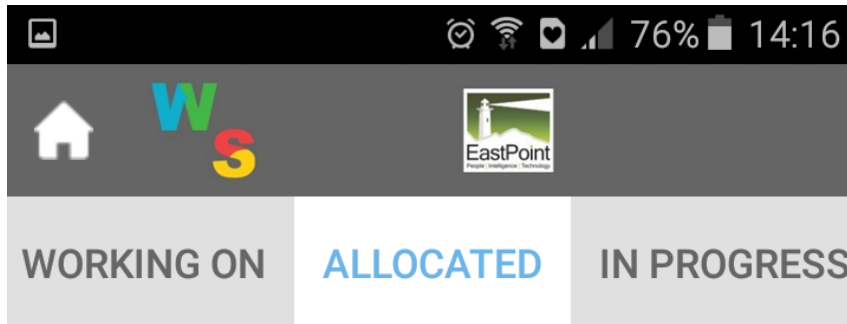
### Select site

1	- Swords Office
1	› Cork
200	- Dublin Gnd Canalplza
5	- Grand Canal Square
95	Company 100 - Test SLA site 100
257	mirjana - site 1

**Last update: 06 Apr 2021 14:15**



## 3. Work Allocations



U2019341682

Resolver:

Location: AA - Auto allocate

Ref Num: U2019341682

Category: AA - Auto allocate

Due Date: 13 Jun 2019

Overdue Date:

create wo with cat aa

---

U2019341683

Resolver:

Location: AA - Auto allocate

Ref Num: U2019341683

Category: AA - Auto allocate

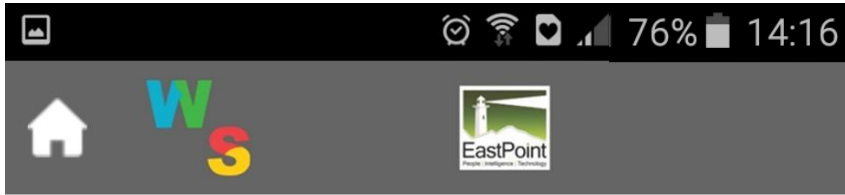
Due Date: 13 Jun 2019

Overdue Date:

create wo with cat aa

---

## 4. Work Details



### Details

[U2019341682](#)

Reference Number: [U2019341682](#)

Status: ALLOCATED

Resolver: mirjana nikolic

Location: AA - Auto allocate

Category: AA - Auto allocate

Allocated To: group 161

create wo with cat aa

Caller: Rule Engine System

Caller phone:

TAKE OWNERSHIP

RE-ALLOCATE

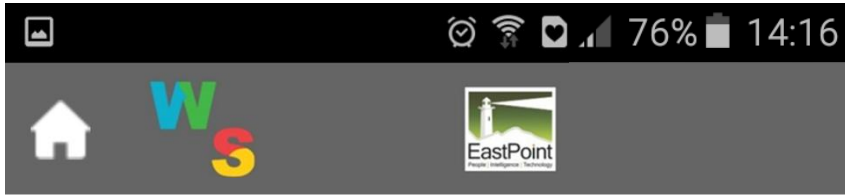
WITH  
CONTRACTOR

WITH CLIENT

VIEW PROGRESS TO DATE



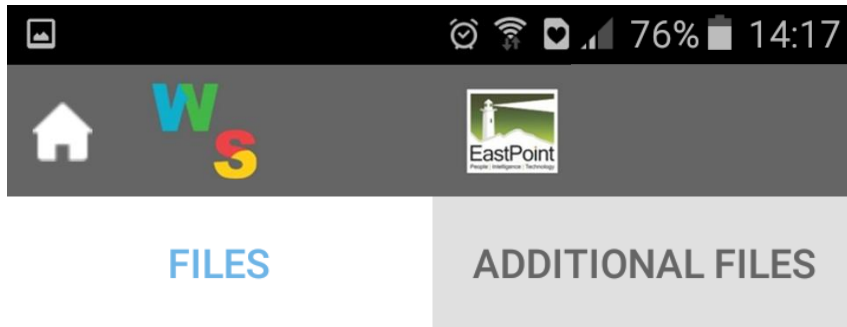
## 5. Relevant Recommendations



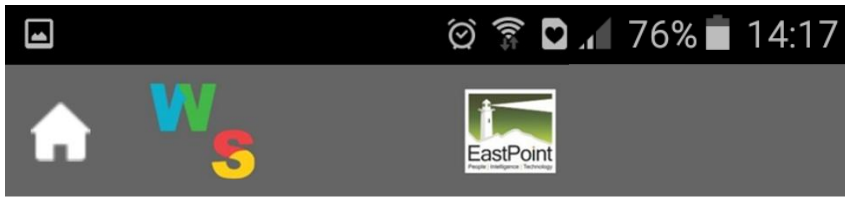
## Recommendations



## 6. Related Files



## 7. Upload File/Attachment



### Add Attachment

Image Name

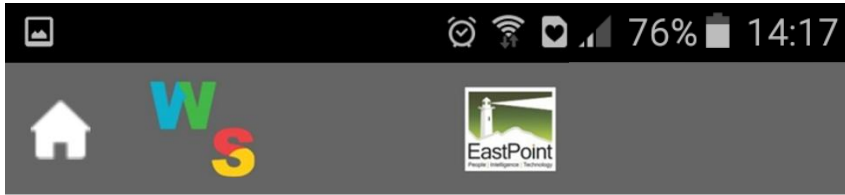
ADD

CANCEL

DELETE

SAVE

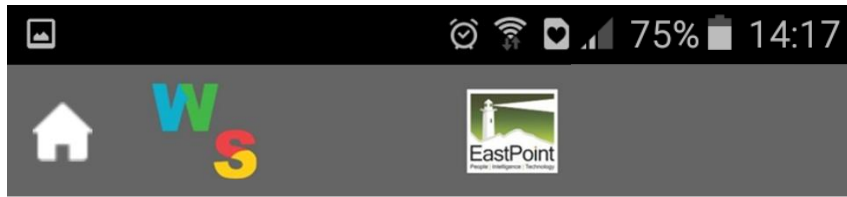
## 8. Materials



## Materials



## 9. Edit Materials



### Edit materials

Cost

Doc number

Supplier

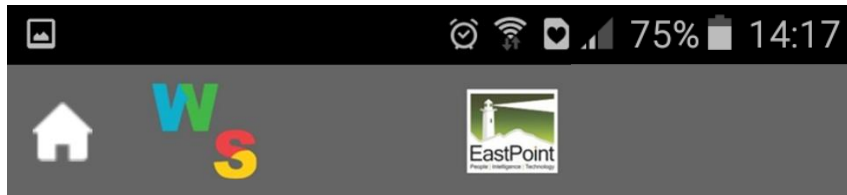
Comments:

CANCEL

DELETE

SAVE

## 10. Save Progress



### Finish working

Status:

IN PROGRESS	WITH CONTRACTOR	COMPLETE
-------------	-----------------	----------

Started on:

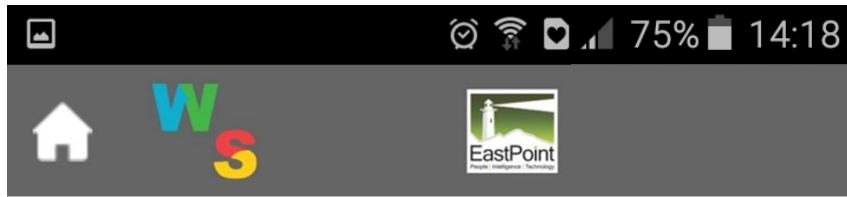
Finished on:

Notes:

**SAVE PROGRESS**



## 11. Work Order Details



### WO Details

Location:

Asset:

Problem code:

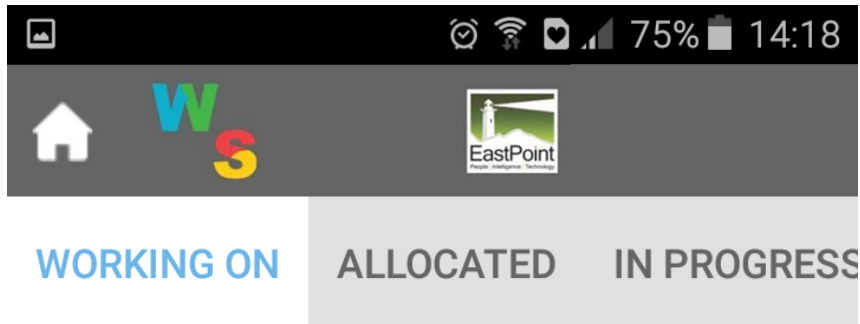
SCAN QR CODE

SCAN NFC CODE

SAVE CHANGES



## 12. Working On/ In Progress



U2019341682

Resolver: mirjana nikolic

Location: AA - Auto allocate

Ref Num: U2019341682

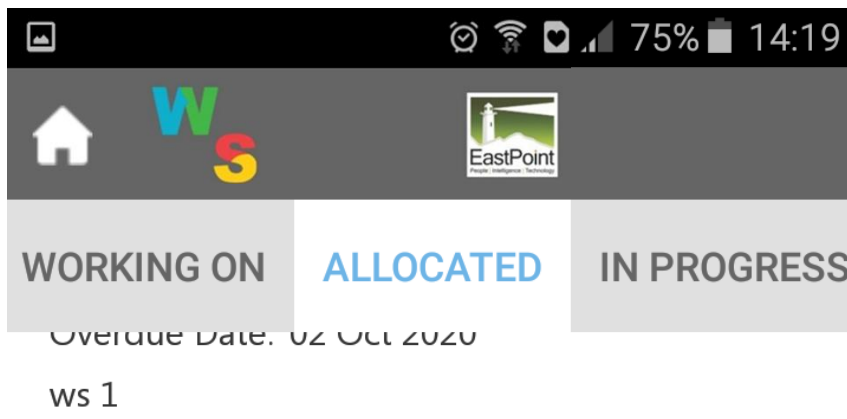
Category: AA - Auto allocate

Due Date: 13 Jun 2019

Overdue Date:

create wo with cat aa

---



## ws 1

Resolver: mirjana nikolic

Location: MB - Main Building

Ref Num: S2020000048

Category:

Due Date: 13 Oct 2020

Overdue Date: 16 Oct 2020

ws 1

## ws asset comb 1

Resolver:

Location: MB - Main Building

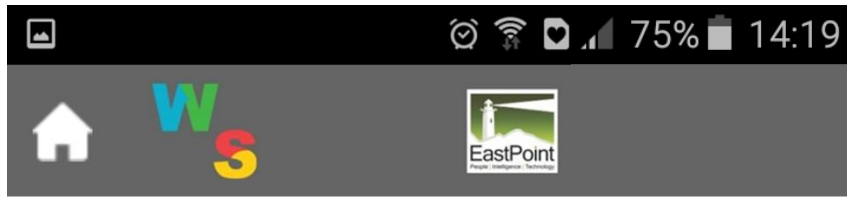
Ref Num: S2020000056

Category:

Due Date: 13 Oct 2020

Overdue Date: 13 Oct 2020

## 13. Activity Details



### Details

ws 1

Reference Number: [S2020000048](#)

Status: ALLOCATED

Resolver: mirjana nikolic

Location: MB - Main Building

Category:

Due Date: 13 Oct 2020

Days until overdue: 3

Overdue Date: 16 Oct 2020

Allocated To: group 161

TAKE OWNERSHIP

RE-ALLOCATE

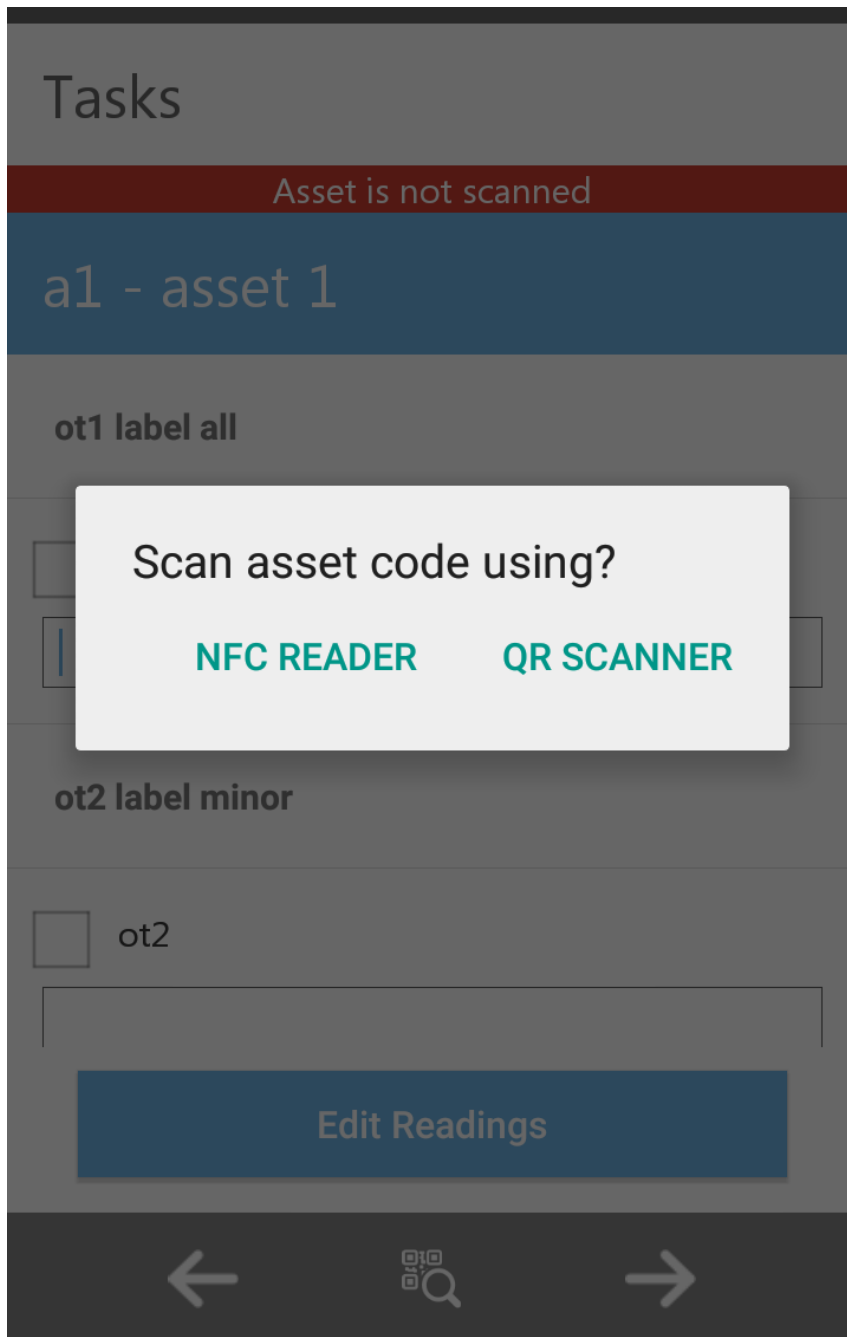
WITH  
CONTRACTOR

WITH CLIENT

VIEW PROGRESS TO DATE



## 14. Asset Scanning

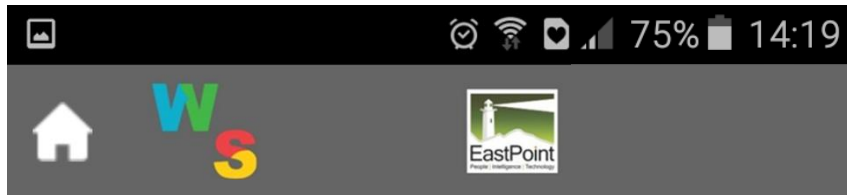


Hold the camera up to the barcode  
About 6 inches away



Wait for the barcode to automatically scan!

## 15. Task Assignment and Expected Results



### Tasks

Asset is not scanned

a1 - asset 1

ot1 label all

ot1

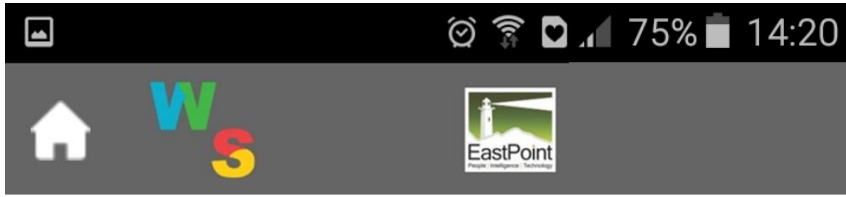
all ok

ot2 label minor

ot2

Edit Readings





## Readings

a1 - asset 1 - serial 123321

r1

Value 1:

Value 2:

r3

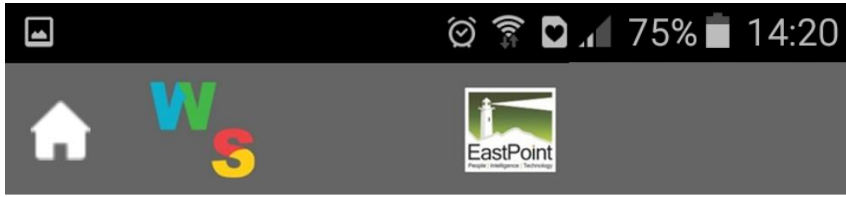
Value 1:

r2

Value 1:

CANCEL

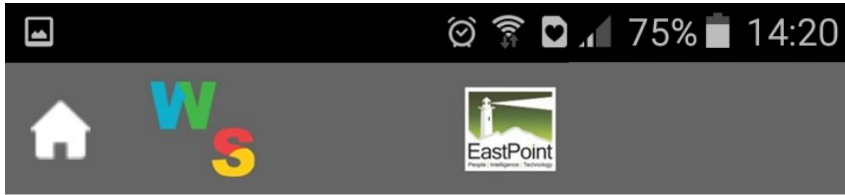
SAVE



## Recommendations



## 16. Create Edit Recommendations with Files/Attachments



### Edit

Location:

Asset:

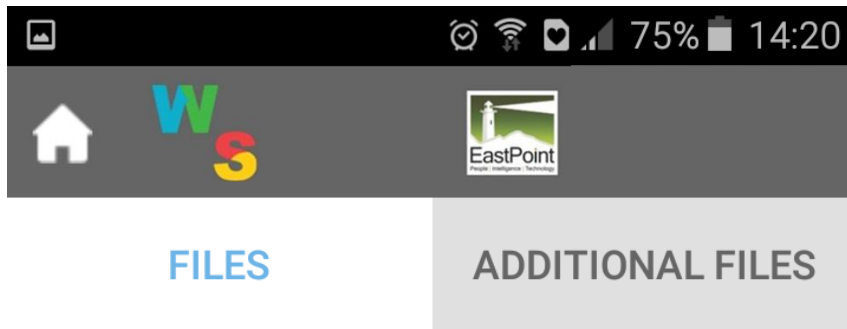
Recommendation:

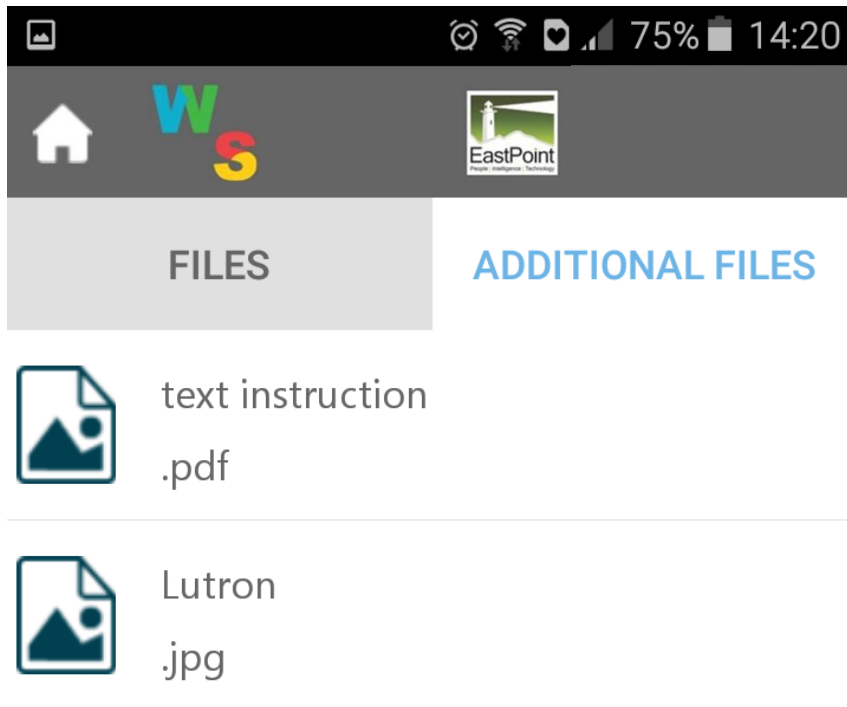
CANCEL

DELETE

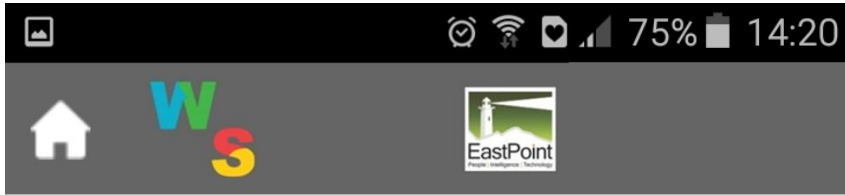
SAVE

# Work Smarter





## 17. Activity Completion and Signoff



### Finish working

Status:

IN PROGRESS	WITH CONTRACTOR	COMPLETE
-------------	-----------------	----------

Started on:

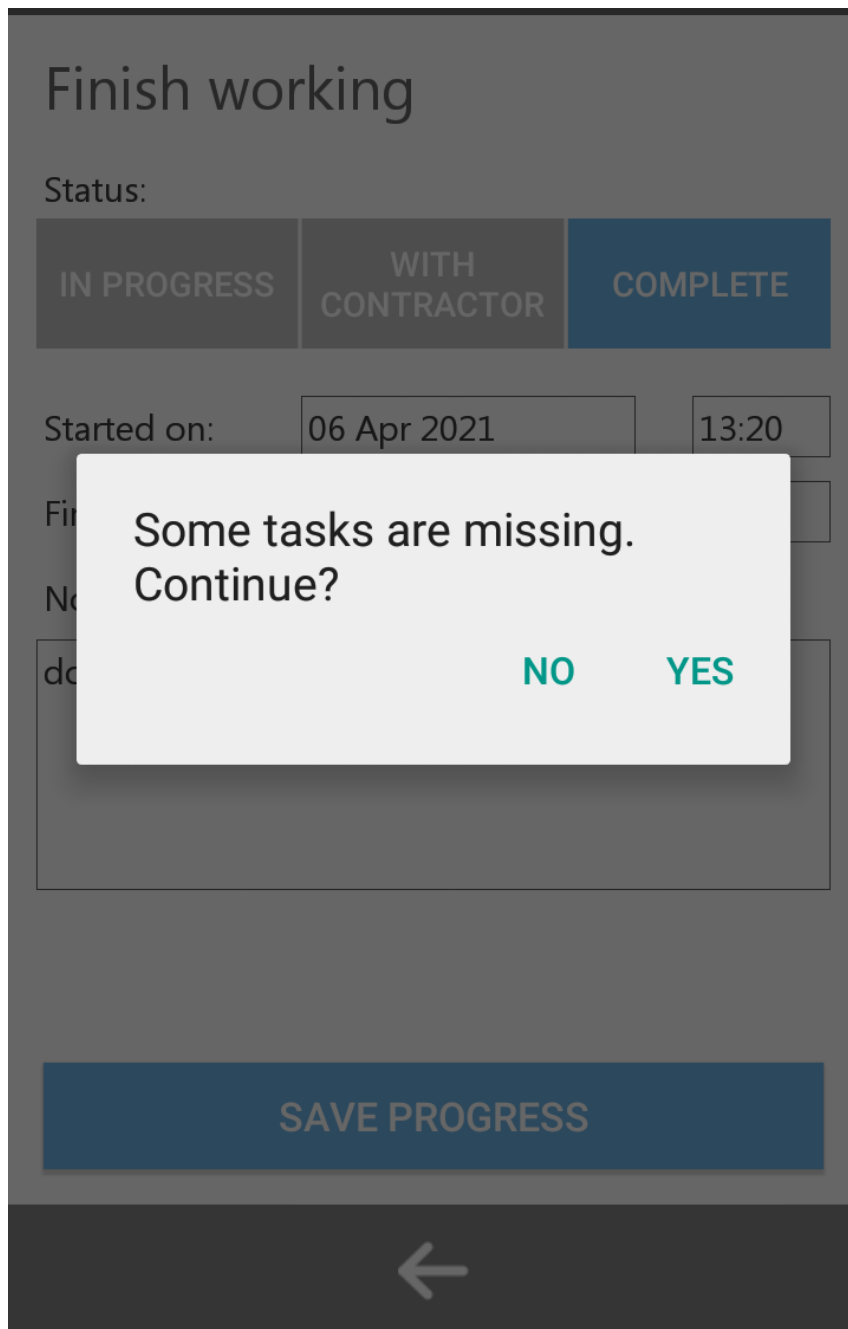
Finished on:

Notes:

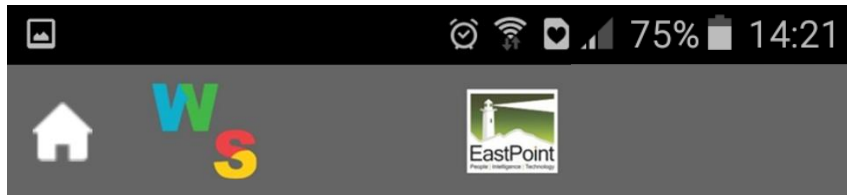
done

SAVE PROGRESS





## 18. Create Client Request



### Client

Call Date/Time:

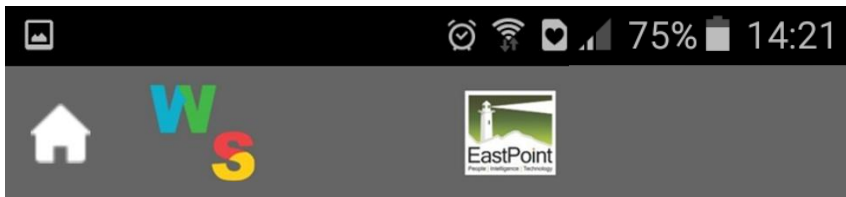
Caller Forename:

Caller Surname:

Caller E-Mail:

Client Telephone:





## Details

Department:

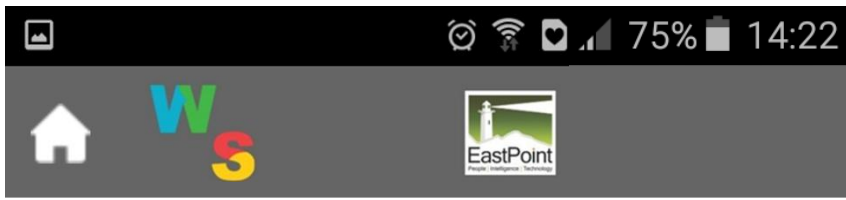
Site:

Reported Location:

Category:

Client Code:

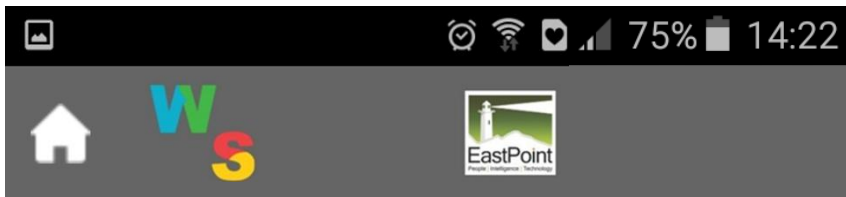




## Description file

Issue description:



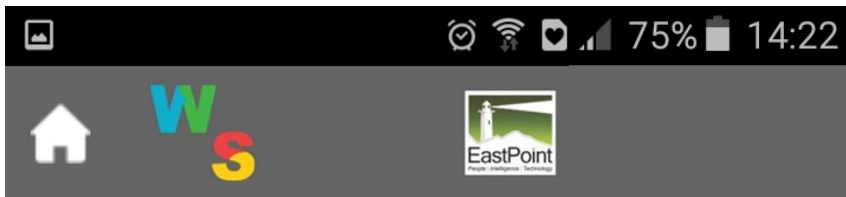


## Files

There is currently no Files added to for this Work Request.

**SAVE WORK REQUEST**





## Add Attachment

Image Name

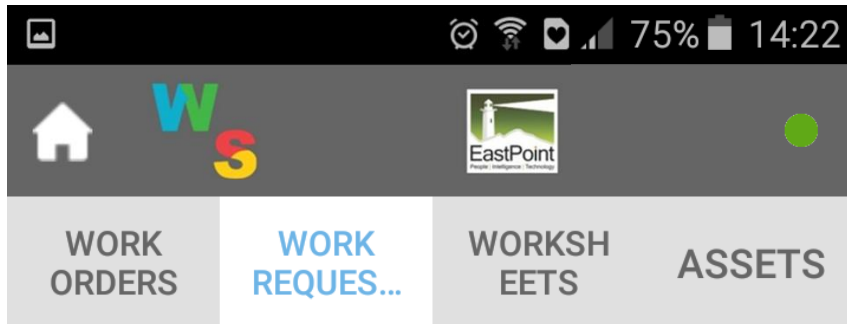
ADD

CANCEL

DELETE

SAVE

## 19. Automatic Allocation of Client Request



These items are going to be synced, select sync button to continue.

---

## New Work Request

Caller: test test

Site: Company 100 - Test SLA site 100

Location: MB - Main Building

Category: CL - Cleaning Audit [Within 24 Hours]

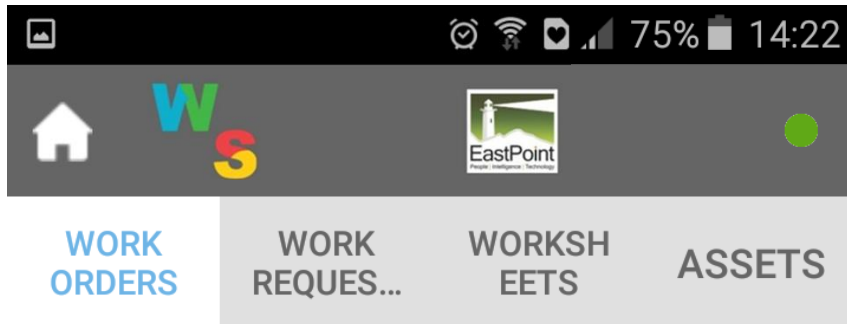
Date: 06 Apr 2021

---

Work Request will be autoallocated!



## 20. Request Assigned



These items are going to be synced, select sync button to continue.

---

### U2019341682

Resolver: mirjana nikolic

Location: AA - Auto allocate

Ref Num: U2019341682

Category: AA - Auto allocate

Due Date: 13 Jun 2019

Overdue Date:

create wo with cat aa

---

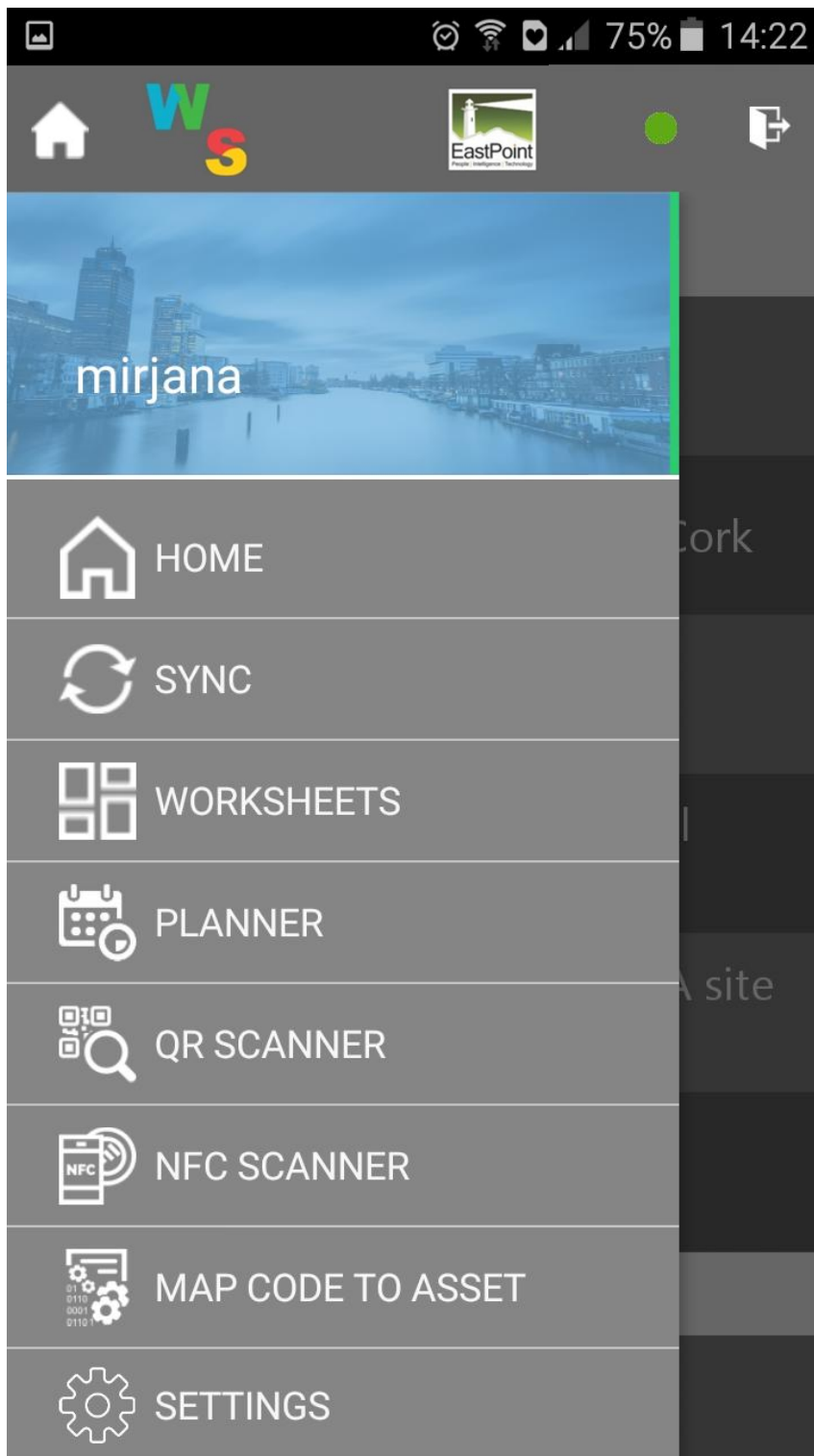
### ws 1

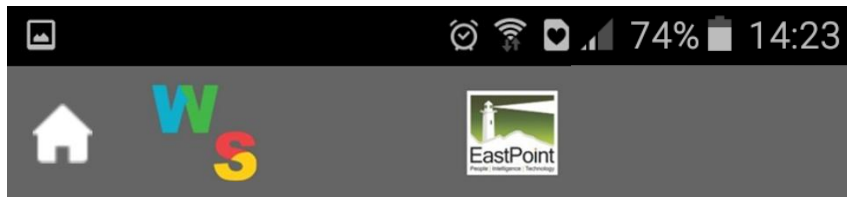
Resolver: mirjana nikolic

Location: MB - Main Building

Ref Num: S2020000048







## New Worksheet

Date:

06 April 2021

Site:

mirjana - site 1

Workorders:

S2020000048

Category:

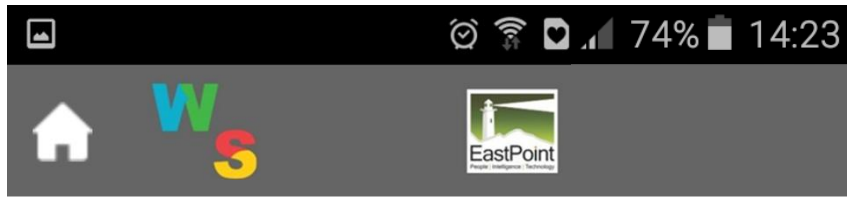
Scheduled

Description:

done



## 21. Request Completion



### Finish worksheet

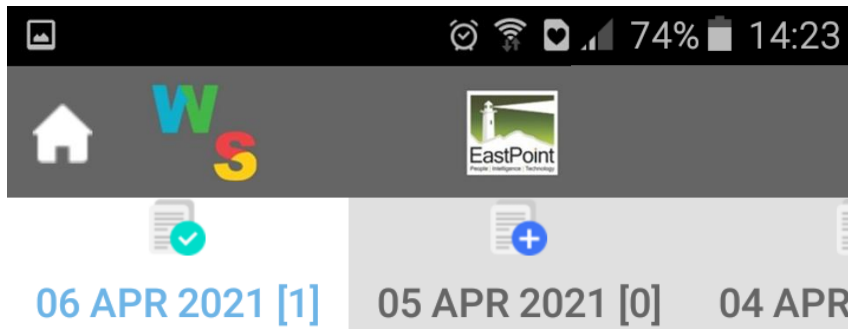
Started on:

Finished on:

Total time:

SAVE WORKSHEET





## NEW10000

Date: 06 Apr 2021

User: mirjana nikolic

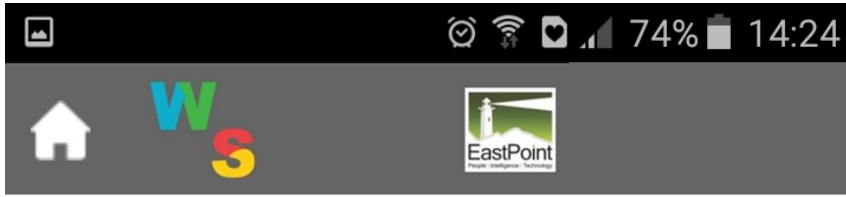
Site: mirjana - site 1

Category: Scheduled

Hours: 1

Open





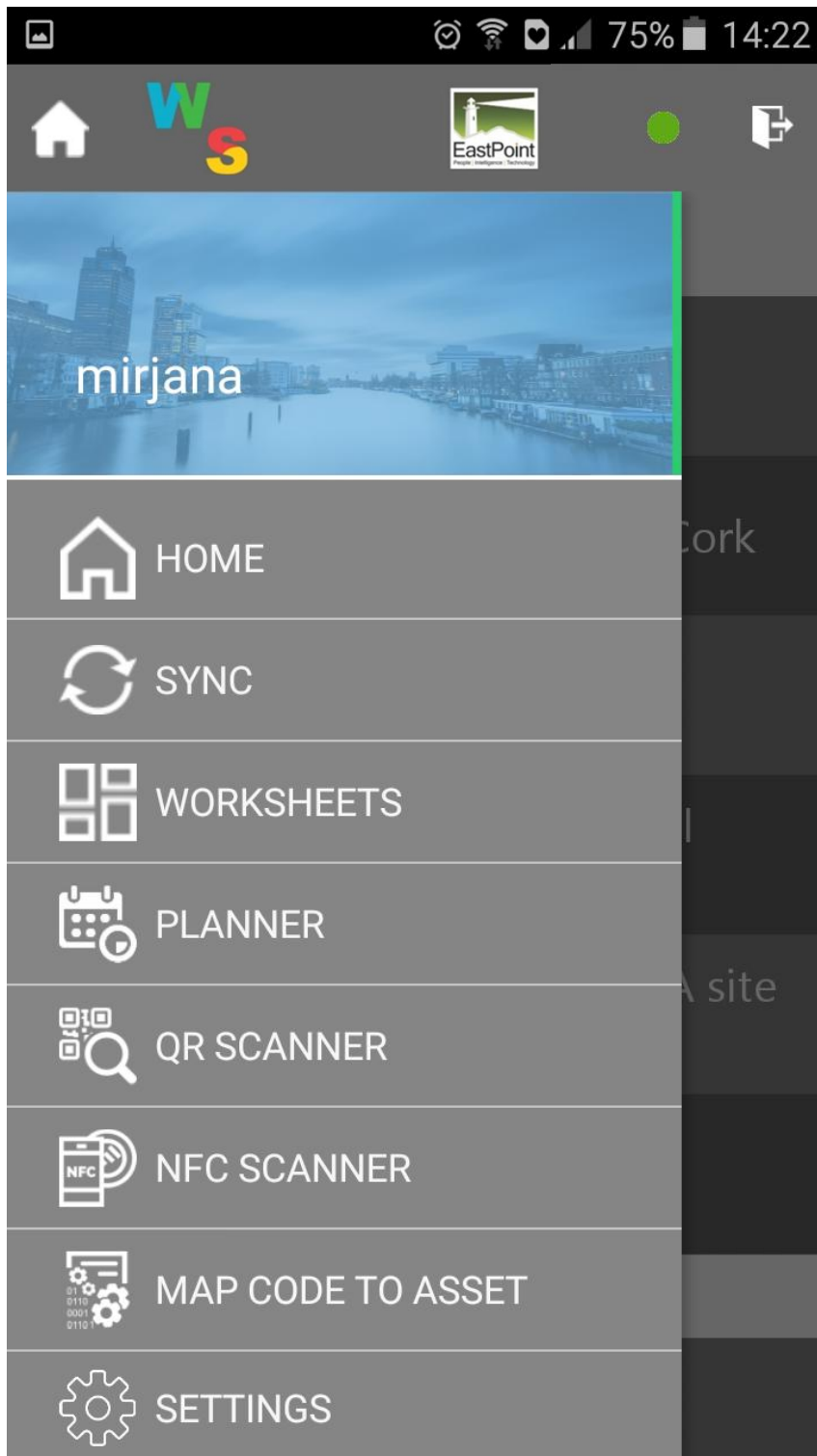
← Apr, 2021 →

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	31	01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	01	02



06 Apr 2021

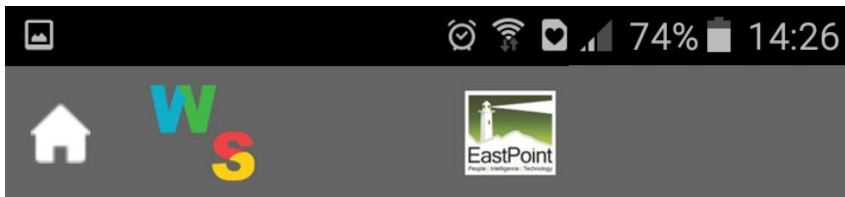
## 22. Onsite Asset Tagging and Attributes



Hold the camera up to the barcode  
About 6 inches away



Wait for the barcode to automatically scan!



## Map Code to Asset

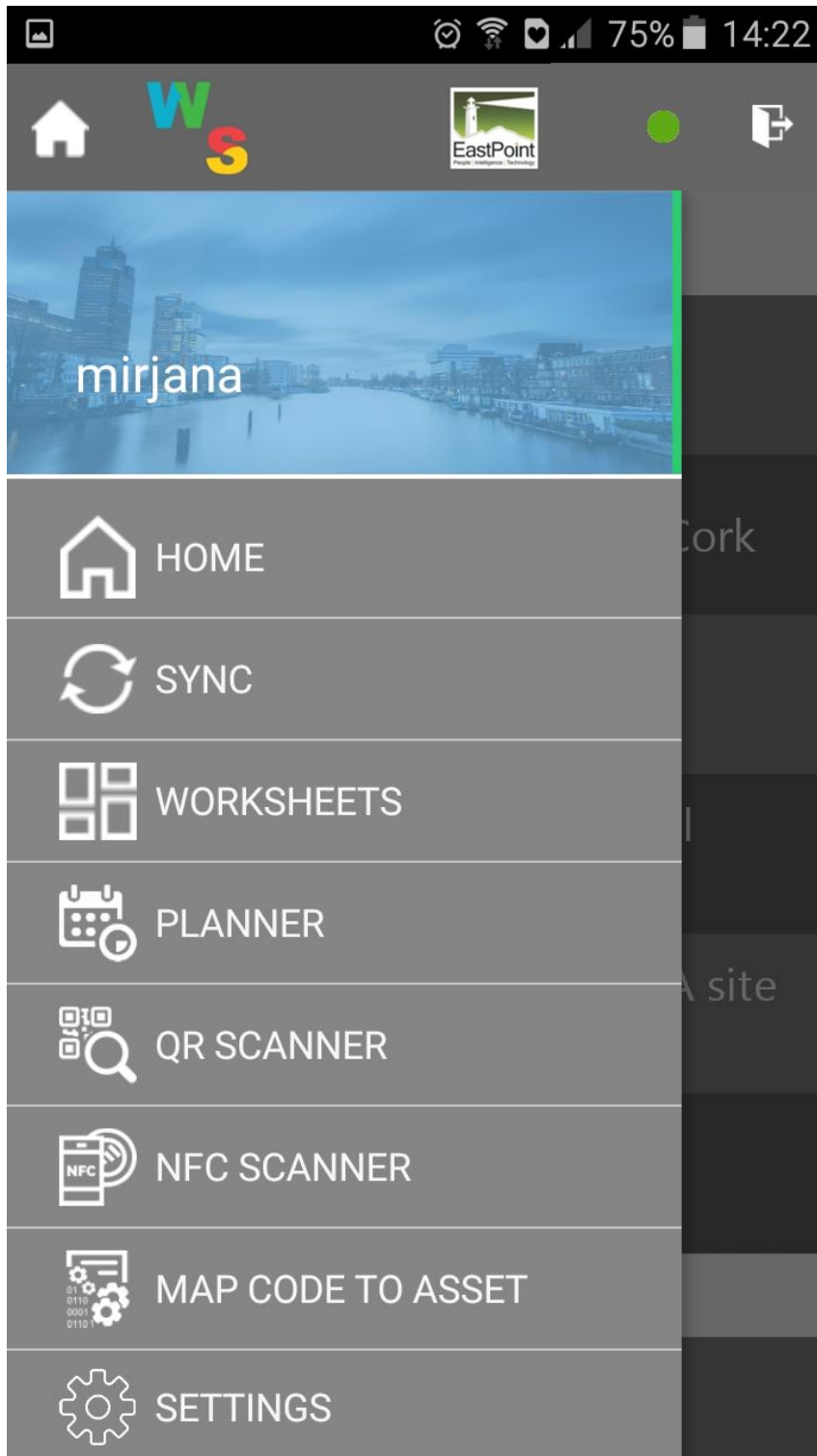
Site:

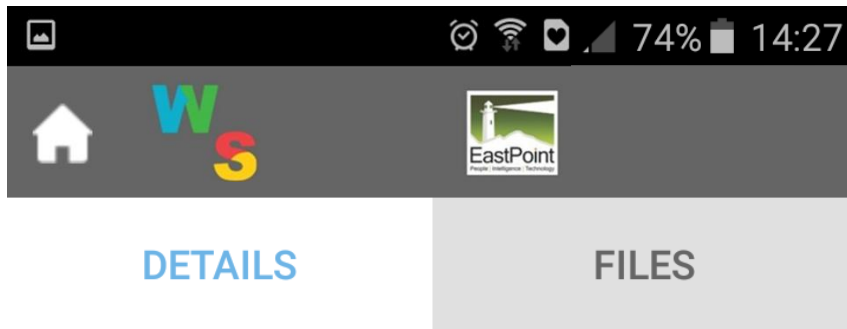
Location:

Asset:

QR Code:

NFC Code:





## a1 - asset 1

Code: [a1](#)

Description: asset 1

Type: a type

Asset Barcode: 1234567890

Location: MB - Main Building

Parent Asset:

Asset Status: Fixed

Survey Condition: Good

Warranty End Date: 31 Oct 2020

Recomm. Replecement Date: 05 Aug 2019

Serial Number: serial 123321

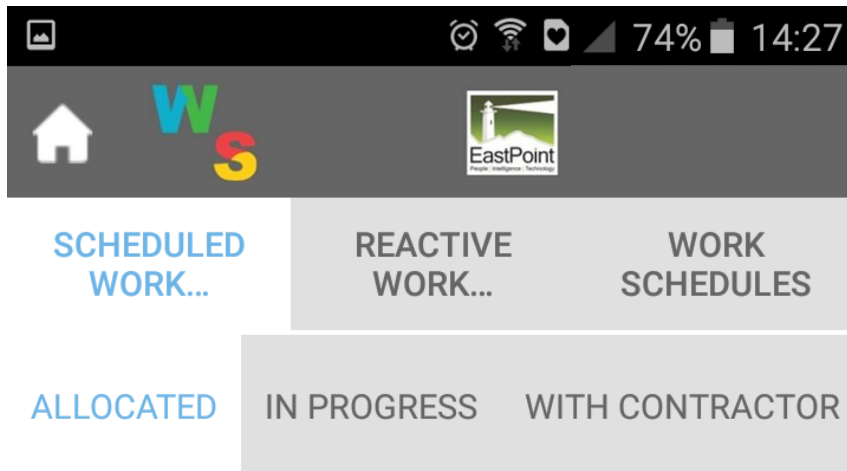
Installer: a installer

Model Name: a model

Manufacturer: a manufacturer

Install Date: 10 Jul 2015

[SHOW DATA](#)



## ws 1

Resolver: mirjana nikolic

Location: MB - Main Building

Ref Num: S2019343776

Category:

Due Date: 22 May 2019

Overdue Date: 25 May 2019

ws 1

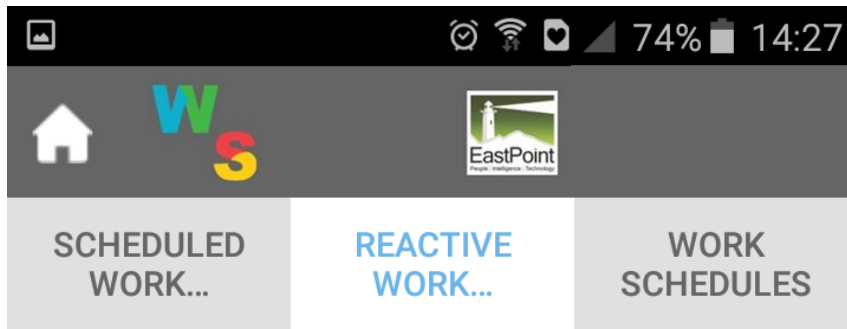
---

## ws 1

Resolver: mirjana nikolic

Location: MB - Main Building

Ref Num: S2019343790



## U2019341708

Resolver:

Location: R11 - Room 11

Ref Num: U2019341708

Category: 24h - test 24h

Due Date: 13 Jun 2019

Overdue Date:

create wo no aa

## U2019341783

Resolver: mirjanarole role

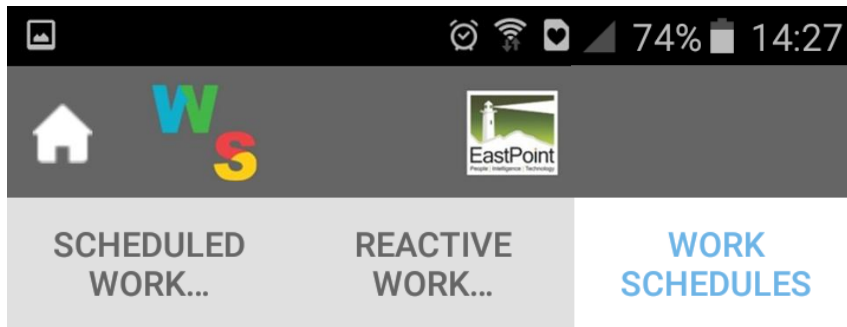
Location: AA - Auto allocate

Ref Num: U2019341783

Category: sla - sla test 4h 8h

Due Date: 21 Aug 2019

[LOAD DATA](#)



## ws 1

Next Due: 12 Apr 2021

Allocated Group: group 161

Ownership: mirjana nikolic

---

## ws import 31

Next Due: 02 May 2021

Allocated Group: group 1 2

Ownership: mirjana nikolic

---

## wse

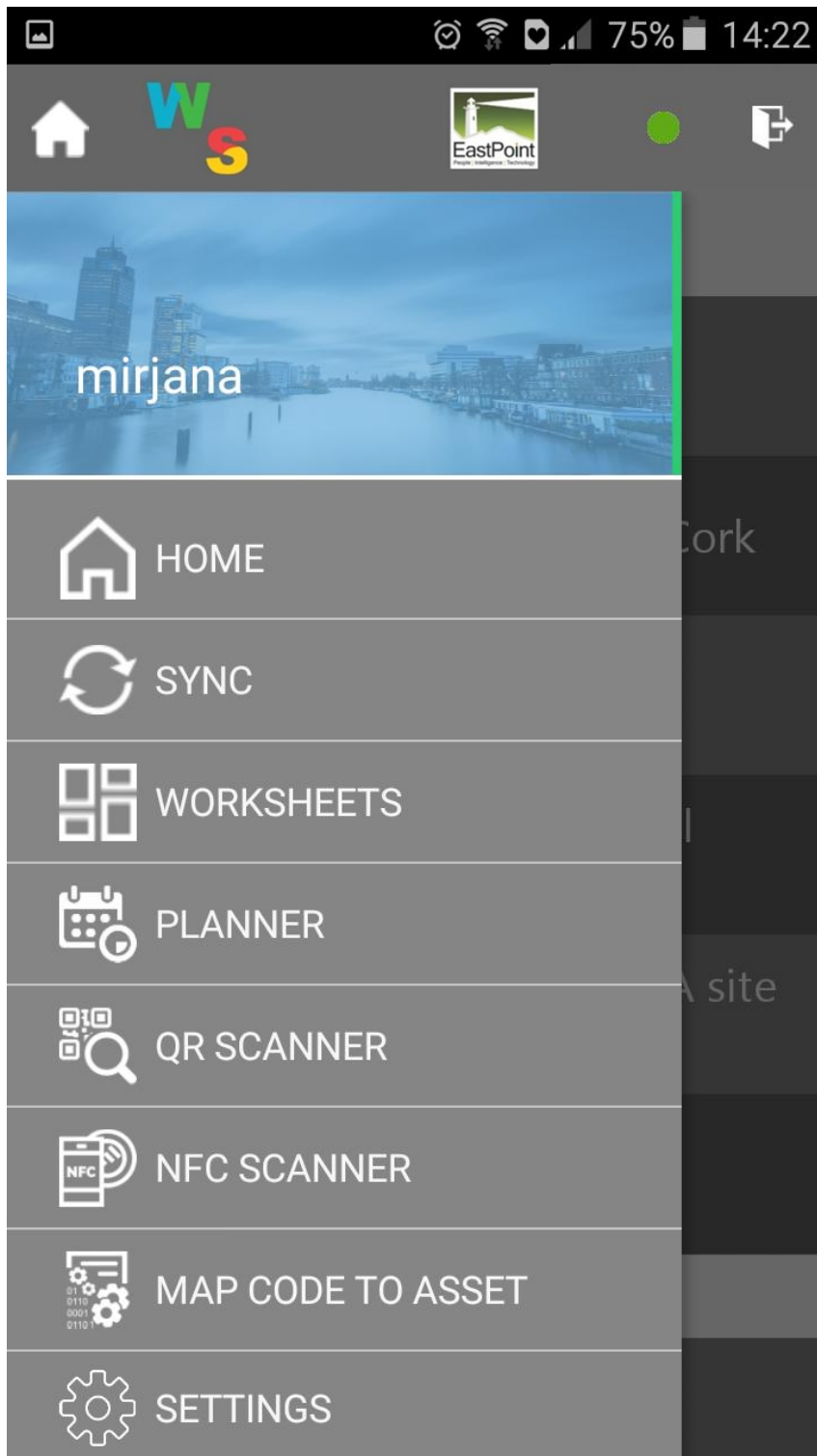
Next Due: 10 Apr 2021

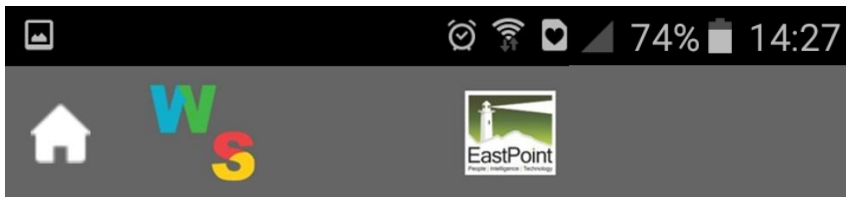
Allocated Group: group 161

Ownership:

---

## 23. Online & Offline Synchronisation



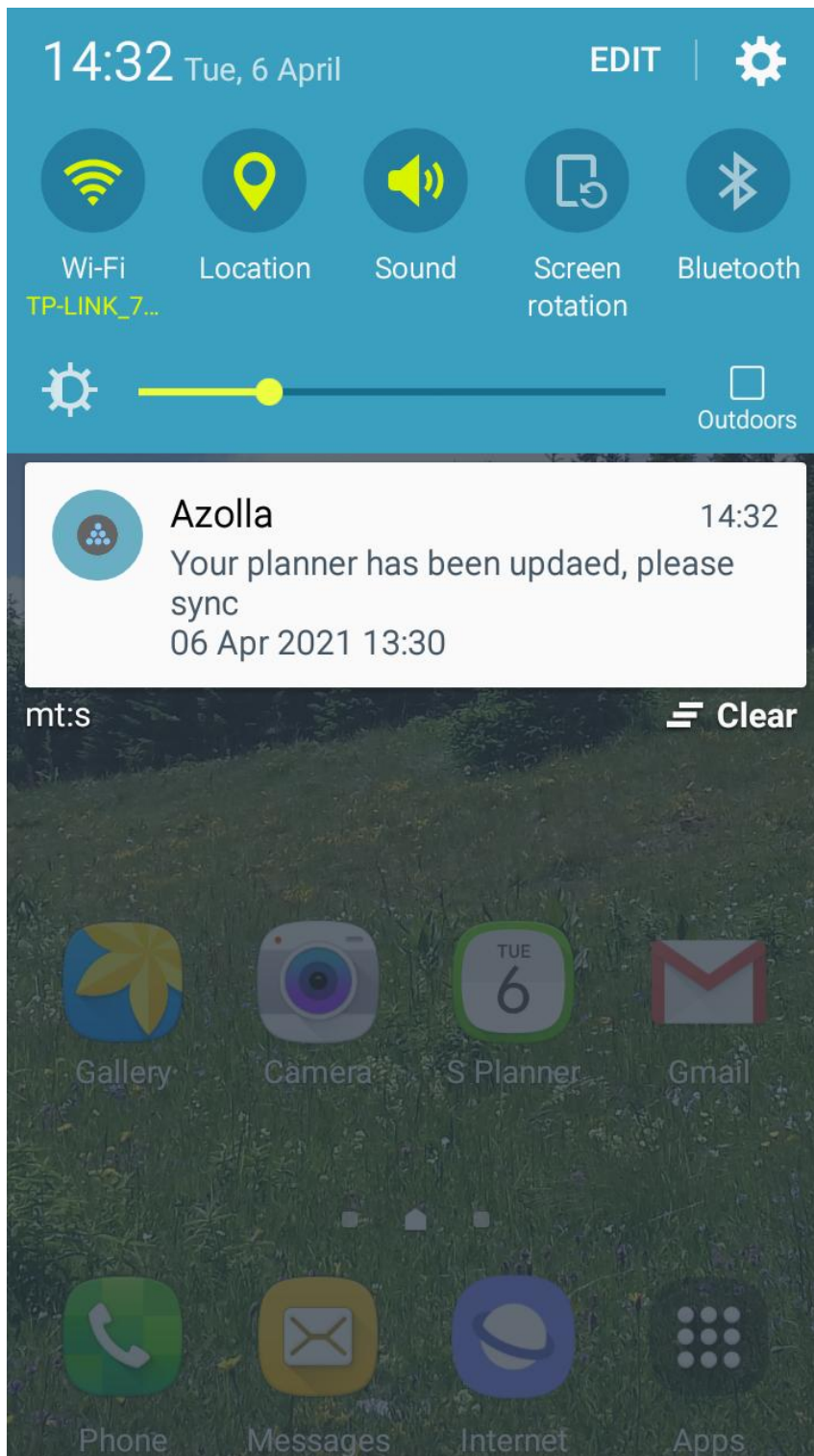


Allow push notifications

Allow background data synchronizaton



# Work Smarter



**WORK ORDERS**    **WORK REQUES...**    **WORKSH EETS**    **ASSETS**

These items are going to be synced, select sync button to continue.

---



## U2019341682

Resolver: mirjana nikolic  
Location: MB - Main Building  
Ref Num: S2020000048  
Category: ...  
Override Date: ...  
create wo with cat aa

---

## ws 1

Resolver: mirjana nikolic  
Location: MB - Main Building  
Ref Num: S2020000048  
Category: ...


**WORK ORDERS**    **WORK REQUES...**    **WORKSH EETS**    **ASSETS**

These items are going to be synced, select sync button to continue.

---

## U2019341682

Resolver: mirjana nikolic  
Location: AA - Antenna  
Ref Num: S2020000048  
Cat: ...  
D: ...





Synchronization...

Overdue Date:  
create wo with cat aa

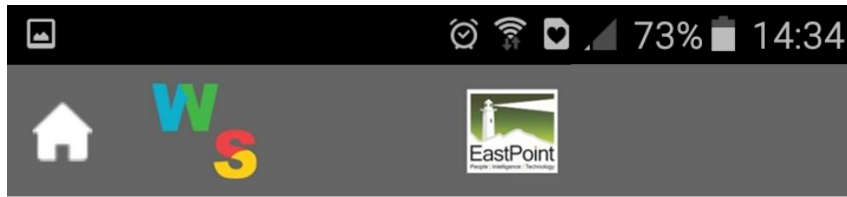
---

## ws 1

Resolver: mirjana nikolic  
Location: MB - Main Building  
Ref Num: S2020000048  
Cat: ...

## 24. Activity Update following Synchronisation



← Apr, 2021 →

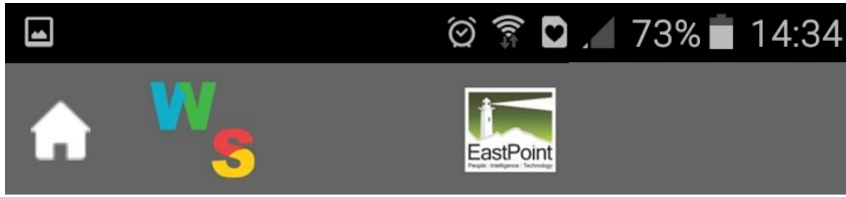
Mon	Tue	Wed	Thu	Fri	Sat	Sun
05	06	07	08	09	10	11



09 Apr 2021

08:30 S2020343833  
15:00 [Company 100 - Test SLA site 100]

15:00 Fix Time  
16:00 Fix Time



## Details

wse 100

Reference Number: S2020343833

Status: ALLOCATED

Resolver:

Location: RF - Roof

Category:

Due Date: 21 Jan 2020

Days until overdue: 2

Overdue Date: 23 Jan 2020

Allocated To: Electricians C100 V2

**TAKE OWNERSHIP**

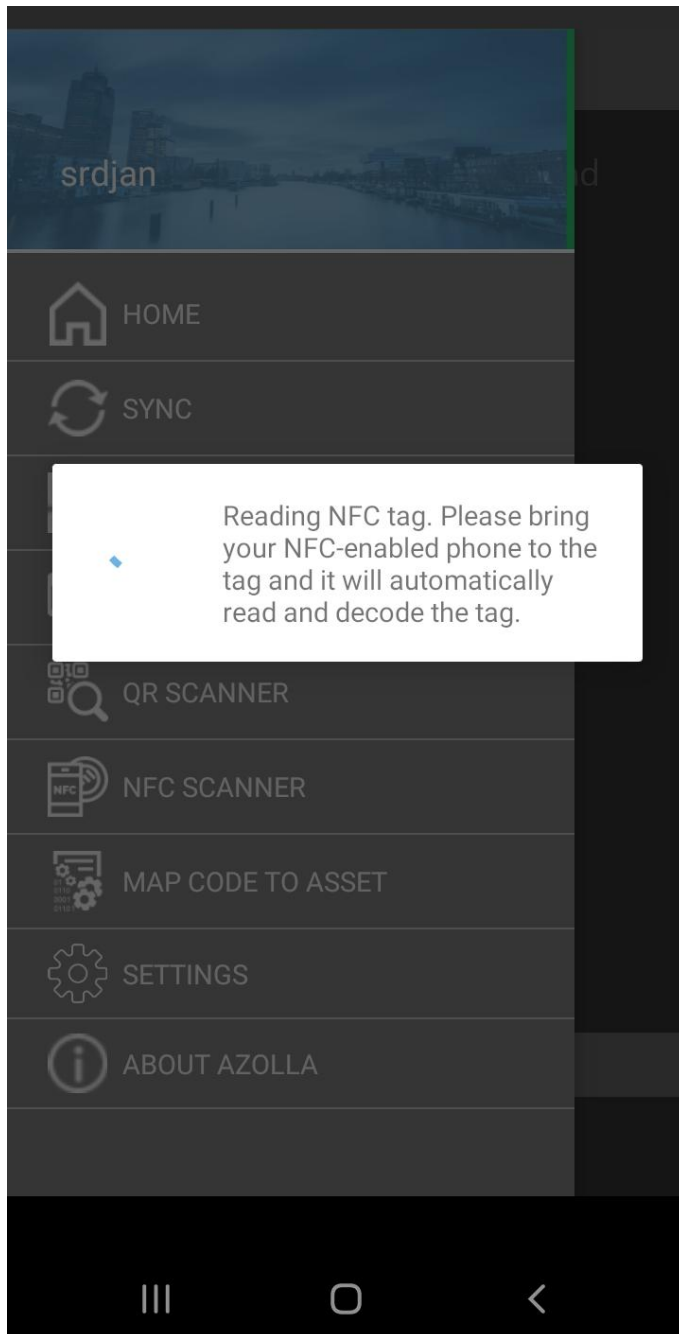
RE-ALLOCATE

WITH  
CONTRACTOR

WITH CLIENT

**VIEW PROGRESS TO DATE**





In order to activate application, please scan or upload QR code

SCAN QR CODE



Activation...



In order to activate application, please scan or  
upload QR code

Application is successfully  
activated.

OK





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Calmount Business Park

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